



Mass Hlway Newsletter

April 2017

In This Issue[Important: Updated Mass Hlway Patient Fact Sheet Available](#)[New Mass Hlway Enrollments](#)[New Mass Hlway Connections](#)[Mass Hlway Transaction Data](#)[Mass Hlway Availability Data](#)[Mass Hlway Events](#)[HIT in the News](#)**Greetings!**

Welcome to the Mass Hlway Newsletter. To sign up for the Newsletter and other Mass Hlway announcements, and to get more information, visit www.masshiway.net.

Important: Updated Mass Hlway Patient Fact Sheet Available

****Links in this section have been updated from the previous version.****

Under the [Mass Hlway Regulations](#), Mass Hlway Users may transmit information via Hlway Direct Messaging in compliance with applicable federal privacy laws and regulations (such as HIPAA and 42 CFR Part 2) and state privacy laws and regulations (such as M.G.L. Chapter 93H), similar to sending such information via fax message. See the [Summary](#) and [FAQ](#) for full details about the Regulations.

There is an updated **Mass Hlway Fact Sheet for Patients** available for printing [here](#). Provider Organizations that use Hlway Direct Messaging are not required to give this document to each patient, but can make the document available to patients if they chose to do so.

Important: The updated **Mass Hlway Fact Sheet for Patients** replaces a previous version of the **Fact Sheet**, released in April 2014, which contains information that is no longer valid.

Any Provider Organization that currently distributes the previous version of the **Mass Hlway Fact Sheet for Patients** must end use of that previous version at this time. Provider Organizations may instead distribute the updated **Mass Hlway Fact Sheet for Patients**, provided above. All Provider Organization educational material regarding the Mass Hlway, including educational material on websites or other patient portals, must be consistent with the updated **Mass Hlway Fact Sheet for Patients**.

Please contact masshiwaysupport@state.ma.us, or call us at 1-855-MA-Hlway (624-4929) option 2 with any questions

New Mass Hlway Enrollments

January 21 - March 20, 2017

24 Hours Care
Eliot Community Human Services
KidsWell Pediatrics and Urgent Care
Levy, Paul DDS
Mayflower Place Nursing and Rehabilitation Center
Minuteman Senior Services
Old Colony Elder Services
PCE Systems
Plantation Street Pediatrics
Riverside Community Care
Santa Maria Nursing Facility
Talbot, Ralph MD

New Mass Hlway Connections

January 21 - March 20, 2017

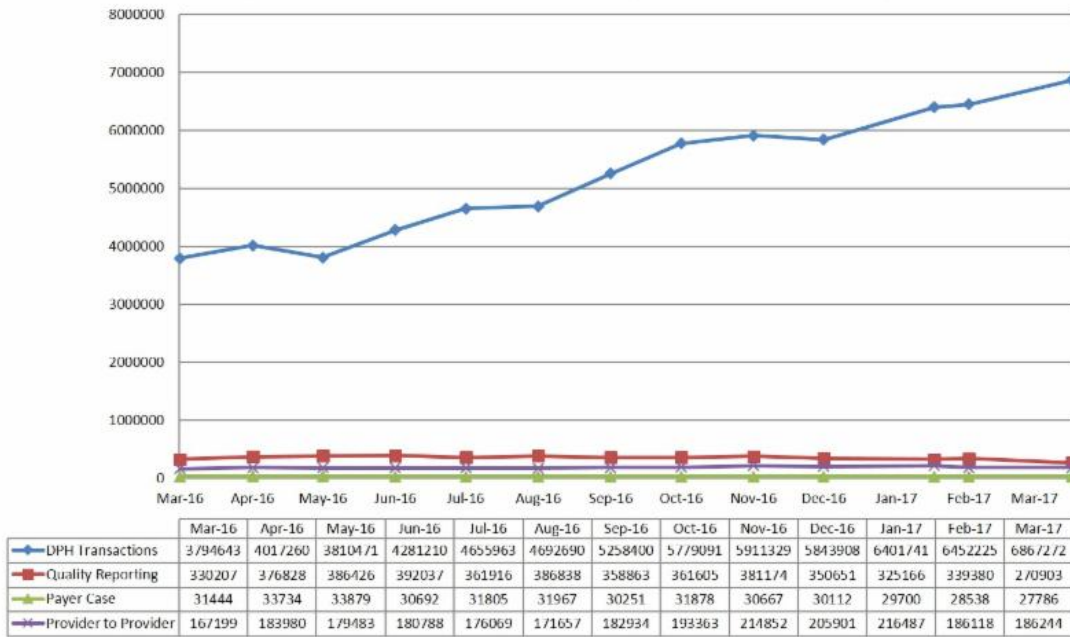
Beacon Hospice
Bethany Health Care Center
Bureau of Public Health Facilities
Coastline Elderly Services, INC
Drob, Peter, DMD, PC
Harvard University Health Services
Hebrew Senior Life
Island Health, Inc
Kindred Transitional Care and Rehabilitation Eagle Pond
Mayflower Place Nursing and Rehabilitation Center
Minuteman Senior Services
Montachusette Home Care
Mount Auburn Hospital
Old Colony Elder Services
Southwest Boston Senior Services Inc, DBA Ethos
Spinali, Joseph DMD
Springwell, Inc
Talbot, Ralph MD

Mass Hlway Transaction Data

7,352,205 production transactions sent between February 21 - March 20, 2017

- 93.4% DPH reporting
- 3.7% Quality reporting
- 0.4% Payer Case Management reporting
- 2.5% Provider to Provider communications

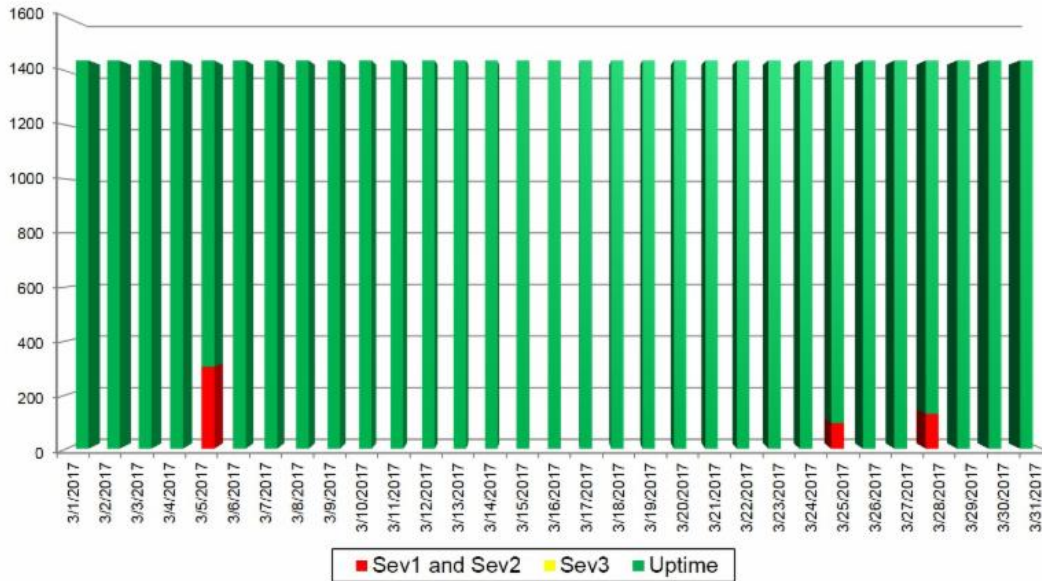
Hlway Production Transaction Trends (Mar 2016 - Mar 2017)



Mass Hlway Availability Data

Three Severity 2 incidents reported in March. A Severity 2 incident is defined as having multiple Mass Hlway components impacted as a result of outage in one of the shared services.

As a result, Mass Hlway met 98.8% availability in March. The Mass Hlway goal is no less than 99.9% availability per month, or downtime of 44 minutes or less.



Mass Hlway Events

Mass Hlway In Person Events:

- **Friday, May 12, 2017, 10:00 AM- 12:00 Pm:** Mass Hlway Event Notification Service Stakeholder Session (Holyoke). [Register here.](#)

Mass Hlway Webinars:

All Webinars are held on Thursdays from 12-1 PM

- **April 27, 2017:** Mass HIway Regulations Overview Webinar. [Register here.](#)
- **May 18, 2017:** Mass HIway Connection Requirement Attestation Overview Webinar (Acute Care Hospitals). [Register here.](#)
- **June 8, 2017:** Improving Care Coordination by Leveraging Mass HIway Direct Messaging Webinar. [Register here.](#)
- **June 22, 2017:** Mass HIway 101 Webinar. [Register here.](#)
- **June 29, 2017:** Mass HIway Event Notification Service Update Webinar. [Register here.](#)

HIT in the News

- Baystate Health's TechSpring Innovation Center Launches Development Environment Based on InterSystems Platform. [BusinessWire.](#)
- Study: Access to Care Improved Most Where Medicaid Expanded. [Medscape.](#)
- Mass General brings population health outreach to primary care. [American Medical Association.](#)
- Strategic Health Information Exchange Collaborative Appoints New Interim Executive Director. [Healthcare Informatics.](#)
- Vendors Overcome Health Information Exchange Challenges, CIOs Have Hope. [TechTarget.](#)
- ED Access to HIE Data Can Boost Efficiency and Quality. [HealthData Management.](#)
- Health Information Exchanges Report Information Blocking. [EHR Intelligence.](#)

Mass HIway | masshiway@state.ma.us | www.masshiway.net

Executive Office of Health and Human Services
Commonwealth of Massachusetts
100 Hancock Street
Quincy, MA 02171

Copyright © 2017. All Rights Reserved.

Mass HIway, 100 Hancock Street, Quincy, MA 02171

[SafeUnsubscribe™ {recipient's email}](#)

[Forward this email](#) | [Update Profile](#) | [About our service provider](#)

Sent by masshiway@state.ma.us in collaboration with

Constant Contact 

Try it free today