THE HIWAY

MASSACHUSETTS HEALTH INFORMATION HIGHWAY

For more information, visit www.masshiway.net
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Spotlight Story: CBHI

Children's Behavioral Health Initiative

CBHI

The Children's Behavioral Health Initiative (CBHI) requires clinicians who offer behavioral health services to children and youth to submit patient data from their Child and Adolescent Needs and Strengths (CANS) assessments to MassHealth. The CANS assessment is required to be completed or updated at least every 90 days to ensure that treatment plans address strengths and needs as they evolve.

In the past, certain providers had to enter CANS assessments twice: once into a Virtual Gateway connected to the MassHealth's CANS database, and once into their Electronic Health Record (EHR) system. The process was time consuming and prone to recording errors and gateway timeouts. To make the process efficient, CBHI collaborated with MeHI, the Massachusetts eHealth Institute, to develop new methods to improve the process. CBHI and MeHI worked with qualified behavioral health EHR system vendors to develop CANS interfaces that would enable the clinicians to complete the assessments within their EHR, automatically extract the data from the EHR into the CANS format, and then send the assessment via the Mass HIway directly to MassHealth's CANS database without needing to copy the data into the Virtual Gateway.

Four EHR vendors developed solutions for their systems and worked with three behavioral health organizations each, totaling twelve pilot sites. The automated process was expected to expedite about 20 percent of the roughly 40,000 CANS assessments submitted monthly to MassHealth by the twelve pilot sites. As the workflow was integrated into reporting routines, the benefits soon became clear. Feedback was very positive as the pilot sites observed a significant decrease in processing time and errors.

MASSHEALTH SERVICES FOR CHILDREN & YOUTH

Behavioral health providers far exceeded the initial goal by a factor of four, with 80 to 85 percent of all assessments being sent by the pilot sites using the new automated process. While some assessments will continue to require manual entry, the bulk of their CANS assessments are now submitted via the Mass HIway using the new automated process. Since the completion of the successful pilot, additional vendors and behavioral health providers have implemented the automated CANS process.

2019 Connection Requirement

For 2019, the Mass Hlway Regulations (101 CMR 20.00) require all Acute Care Hospitals, all Community Health Centers, and Large and Medium Medical Ambulatory Practices to connect to and use the Mass Hlway. These organizations must have met the requirements by January 1, 2019 and must submit an attestation to the Mass Hlway between June 1 and July 31, 2019.

- **Acute Care Hospitals** are required to both send AND receive information over the Mass Hlway to support a provider-to-provider communications use case, and must submit their Year 3 Attestation Forms.
- **Large Community Health Centers and Large and Medium Medical Ambulatory Practices** must either send OR receive as part of a provider-to-provider communications use case and submit their Year 2 Attestation Forms.
- **Small Community Health Centers** are required to submit a Year 1 Attestation Form and use the Mass Hlway to support any qualified use case (provider to provider communications, public health reporting, quality reporting, OR payer case management).
- If a Provider Organization cannot meet the specified requirement, it must complete an Exception Form for review and consideration by the Mass Hlway.

The following resources can help your organization implement a provider-to-provider communications use case with a trading partner and be prepared to meet this requirement:

Hlway Connections Map	**HIE Toolkit**	**Hlway Adoption and Utilization Support (HAUS) Services**

For more information:

Care Coordination Using HIE and the Mass Hlway Webinar	**Care Coordination Using HIE and the Mass Hlway slides (PDF)**

The 2019 Mass Hlway Attestation Forms and Exception Form are now available here. The PDF forms are for planning purposes only. All Provider Organizations must attest using the online version of these forms (which will be available later this spring).

Update: Hlway 2.0 Migration

Hlway 2.0 will align the Mass Hlway with modern interoperability standards, improve the user experience, and expand the network through DirectTrust participation. The Hlway 2.0 migration continues to progress, but time is running out.

The shutdown start date for Mass Hlway 1.0 is targeted for May 15, 2019. Participants must take action to avoid discontinuation of service.

Mass Hlway participants must initiate their migration by submitting a completed Declaration of Identity (DOID) Form and Healthcare Organization (HCO) Form as soon as possible.

Any forms not already submitted are Past Due – immediate action is required.

Please email your completed forms as soon as possible, or send questions about the forms, to Hlway2.0Migration@state.ma.us.

If you prefer to send these documents via Direct message or postal mail, or need more detailed instructions for how to complete these forms, visit the Hlway 2.0 Migration website for an overview of the process and instructions for these forms.

If you don't receive confirmation that your forms have been received within 3 days after your form submission, please email Hlway2.0Migration@state.ma.us.

For more information and instructions:

Hlway 2.0 Migration Webinar	Hlway 2.0 Tutorial for Completing Required Forms

If you have questions about the Hlway 2.0 migration process or completing the DOID and HCO forms, please email us at Hlway2.0migration@state.ma.us.

Useful Webinars

HAUS Services

Hlway Adoption and Utilization Support (HAUS) Services are provided by EOHHS through the Mass Hlway. The goal of HAUS is to help organizations implement HIE and leverage secure Direct Messaging to share healthcare information, such as discharge summaries, summaries of care, and referrals.

Target audience: Providers who need to meet the 2019 Hlway requirement, MassHealth Accountable Care Organizations, Community Partners, and Community Service Agencies.

HAUS Services Webinar recording

HAUS Services Webinar slides (PDF)

2019 Connection and Attestation Requirements

Learn about the specific connection and attestation requirements your organization will need to meet in 2019.

Target audience: Providers who need to meet the 2019 Hlway requirement. This includes all Acute Care Hospitals, all Community Health Centers, and Large and Medium Medical Ambulatory Practices.

2019 Connection and AttestationRequirements Webinar recording

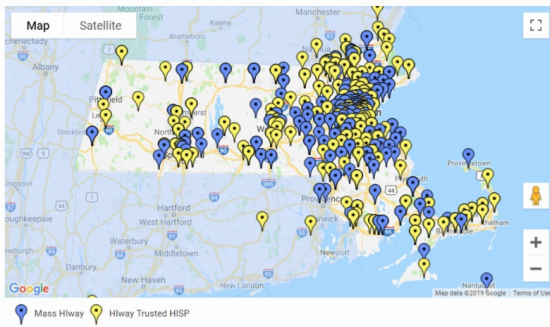2019 Connection and AttestationRequirements Webinar slides (PDF)

New Mass Hlway Enrollments and Connections

January 21, 2019-February 20, 2019

Enrollments
- All Care VNA & Hospice
- Davita (PDI) Worcester

Click here for the Mass Hlway
Connections Map

HIT in the News

U.S.News & WORLD REPORT

Screening for Social Problems

Healthcare IT News

University of Utah improves turnaround time with new imaging tech

Healthcare IT News

EHR challenges, information overload often lead to staff workarounds

KHN KAISER HEALTH NEWS

Death by 1,000 clicks: where electronic health records went wrong

EHR INTELLIGENCE xtelligent HEALTHCARE MEDIA

CMS seeks to improve interoperability with public policy changes

EHR INTELLIGENCE xtelligent HEALTHCARE MEDIA

EHRA urges CMS, ONC to extend interoperability rule comment period

HIT INFRASTRUCTURE xtelligent HEALTHCARE MEDIA

ONC proposed rule 'turning point' for healthcare interoperability

DirectTrust

DirectTrust announces inaugural summit