



## Mass Hlway Newsletter

May 2020

For more information, visit [www.masshiway.net](http://www.masshiway.net)  
Refer a colleague to sign up for the newsletter [here](#)

### Hlway Operations During COVID-19

On March 10, Governor Charlie Baker [declared a state of emergency](#), giving the Administration more flexibility to respond to the outbreak. EOHHS would like to reassure the community that during this time, the Hlway will continue to operate the Direct Messaging System and the Hlway will continue its 24/7 monitoring. Please contact [MassHlway@state.ma.us](mailto:MassHlway@state.ma.us) if you have any problems or questions.

The Administration will continue to update the public on developments. Individuals are encouraged to consult the [Department of Public Health](#) and the US [Centers for Disease Control and Prevention](#) websites for the up-to-date information.

The latest information and guidance regarding COVID-19 is always available at [mass.gov/COVID19](http://mass.gov/COVID19).

### HIE Spotlight Story: Family Doctors, LLC



The Massachusetts Immunization Information System (MIIS) establishes a consolidated and secure immunization record for Massachusetts residents based on vaccination data sent by care providers to the MIIS registry.

Family Doctors, a physician practice that offers a variety of comprehensive services to North Shore communities, has sent immunization data to the MIIS for its patients via the Mass Hlway since 2017. In 2019, the practice implemented a new workflow to also pull the consolidated immunization data for their patients from the MIIS. This connection enables the practice physicians to evaluate the consolidated immunization data of their patients, which reduces the risk of over- or under-immunization.

[Read the full story](#)

### Attestation Deadline Extension

The Executive Office of Health and Human Services (EOHHS) issued an [Administrative Bulletin, AB 20-47](#) effective May 1, 2020. EOHHS issued AB 20-47 to give Provider Organizations additional time to meet submission requirements of the Mass Hlway

Regulations (101 CMR 20). These extensions align with the recent delays issued by the federal agencies overseeing health information exchange. The following changes have been made:

- Attestation deadline **extended to December 31, 2020**
  - The new attestation window will run from **August 1, 2020, to December 31, 2020**.
- Acute Care Hospital Year 4 fines **are waived**
  - In 2019, Acute Care Hospitals were in Year 4 and were required to send and receive use cases using Hlway Direct Messaging by December 31, 2019. EOHHS is waiving fines for Acute Care Hospitals that did not meet this requirement. **However, these organizations are still expected to submit attestation or exception forms by December 31, 2020.**
- ADT Requirement extended to **January 1, 2021**
  - Acute Care Hospitals will be required to submit ADT data to a Certified Event Notification Service (ENS) vendor by **January 1, 2021**.

[Read the full EOHHS Bulletin](#)

If you have any questions, email [MassHlway@state.ma.us](mailto:MassHlway@state.ma.us) or call 1-855-MA-Hlway (855-624-4929)

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## HAUS Services

The [Mass Hlway](#) offers Hlway Adoption and Utilization Support (HAUS) Services to assist organizations in the effective deployment of HIE to enhance care coordination.

There are three tracks available to receive HAUS Services:

- HAUS for MassHealth Accountable Care Organizations (ACOs), Community Partners (CPs), and Community Service Agencies (CSAs),
- HAUS for healthcare organizations that need to meet the Hlway Connection Requirements per the Mass Hlway Regulations (101 CMR 20.00), and
- HAUS for healthcare organizations that want to use Direct Messaging to support care coordination between healthcare providers

Organizations participating on any track will receive the HAUS Services free of charge.

[Learn more about HAUS Services](#)

Visit the HAUS Services webpage to find valuable resources including informational webinars and HAUS project tools.

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## HIT in the News

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[COVID-19](#) prompts drop in DirectTrust secure Direct Messaging in Q1

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**Healthcare IT News**

[FHIR-based system](#) for EHRs cut search time from 3 minutes to 5 seconds

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[Key piece](#) to today's interoperability puzzle: cloud fax

[Data interoperability](#) and exchange recommendations during COVID-19



[Boston Children's Hospital](#) taps Kyruus to power digital access initiatives



[How interoperability](#), patient data exchange can mitigate COVID-19



[COVID-19 crisis](#) makes complying with data interoperability a priority



[Hospitals should prepare](#) now for future telehealth demands

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