



Mass Hlway Newsletter

October 2019

For more information, visit www.masshiway.net
Refer a colleague to sign up for the newsletter [here](#)

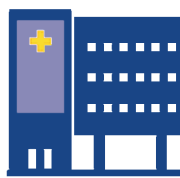
Connection Requirements 2020

For 2020, the [Mass Hlway Regulations](#) (101 CMR 20.00) require all Acute Care Hospitals, all Community Health Centers, and all Large and Medium Medical Ambulatory Practices to connect to and use the Mass Hlway. These organizations must meet the requirements by **December 31, 2019** and must submit an attestation to the Mass Hlway next summer. If a Provider Organization cannot meet the specified requirement, it must complete an Exception Form for review and consideration by the Mass Hlway.

All organizations are required to meet the Connection Requirement by December 31, 2019.



Acute Care Hospitals are in Year 4 and must send AND receive information over the Mass Hlway as part of a provider-to-provider communication use case. These orgs are subject to penalties if they do not attest next summer to meeting the Year 4 requirement. Next summer, these orgs must submit Year 4 attestation forms.



Large Community Health Centers and Large and Medium Medical Ambulatory Practices are in Year 3 and must send AND receive information over the Mass Hlway as part of a provider-to-provider communications use case. Next summer, these orgs must submit Year 3 attestation forms.



Small Community Health Centers are in Year 2 and must either send OR receive information as part of a provider-to-provider communications use case. Next summer, these orgs must submit Year 2 attestation forms.

Need assistance?

Join the Mass Hlway team for an upcoming 2020 Connection Requirement Webinar to learn more about the process and requirements for your organization.

Tuesday, November 5, 2019
12-1 p.m.

Tuesday, December 3, 2019
12-1 p.m.

Register Here

Register Here

Additional resources:

Webinar: Connection Requirements and Attestation Forms

Webinar: Improving Care Coordination by Using Mass Hlway Direct Messaging

[Webinar Slides \(PDF\)](#)

[Webinar Slides \(PDF\)](#)

For more information:

Hlway Connections Map

HIE Toolkit

Hlway Adoption and Utilization Support (HAUS) Services

Reminder to Set Up Challenge and Response Questions in Webmail

Communicate Webmail, the Mass Hlway's secure webmail solution, is a messaging exchange system that enables users to search for the Direct Addresses of thousands of providers and securely send patient information to any of these providers.

In order to reset a forgotten password via the self-service function within webmail, users must answer three challenge questions. The instructions to set up these challenge and response questions are outlined below. Please remember to choose questions with answers you can easily remember.

To set your challenge questions:

1. Log onto the [Communicate Account Management Portal](#). If this is your first time logging on with a temporary password, you will be prompted to enter a permanent one. If you already set a permanent password, log on with that password and you'll be taken to the home screen.
2. From the home screen, navigate to "self service center," and then choose "challenge response." You'll be provided with a list of questions to choose from. Select three questions and type in your answers, then click "save."
3. A window will appear telling you that your responses have been saved.



The [Communicate Account Management Portal](#) is used to manage passwords, challenge questions, and other settings. To access your webmail inbox, log into [Communicate Webmail](#) using your permanent password.

HAUS Services

The [Mass Hlway](#) offers Hlway Adoption and Utilization Support (HAUS) Services to assist organizations in the effective deployment of HIE to enhance care coordination.

There are three tracks available to receive HAUS Services:

- HAUS for MassHealth Accountable Care Organizations (ACOs), Community Partners (CPs), and Community Service Agencies (CSAs),
- HAUS for healthcare organizations that need to meet the Hlway Connection Requirement per the Mass Hlway Regulations (101 CMR 20.00), and
- HAUS for healthcare organizations that want to use Direct Messaging to support care coordination between healthcare providers

Organizations participating on any track will receive the HAUS Services free of charge. If you would like to utilize HAUS Services for assistance in meeting the connection requirements for 2020, please contact the Mass Hlway Account Management team at masshlway@state.ma.us.

[Learn More About HAUS Services](#)

Useful Webinars

HAUS Services

[Hlway Adoption and Utilization Support \(HAUS\)](#) Services are provided by EOHHS through the Mass Hlway. The goal of HAUS is to help organizations implement HIE and leverage secure Direct Messaging to share healthcare information, such as discharge summaries, summaries of care, and referrals.

Target audience: Providers who need to meet the 2019 Hlway Connection Requirement; MassHealth Accountable Care Organizations, Community Partners, and Community Service Agencies; and healthcare organizations that want to use Direct Messaging to support care coordination between healthcare providers.

[HAUS Services Webinar recording](#)

[HAUS Services Webinar slides \(PDF\)](#)

2019 Connection Requirements and Attestation Forms

Learn about the specific connection and attestation requirements your organization will need to meet in 2019.

Target audience: Providers who need to meet the 2019 Hlway Connection Requirement. This includes all Acute Care Hospitals, all Community Health Centers, and Large and Medium Medical Ambulatory Practices.

[2019 Connection Requirements and Attestation Forms Webinar recording](#)

[2019 Connection Requirements and Attestation Forms Webinar slides \(PDF\)](#)

HIT in the News



[EHR vender](#) Cerner and ResMedto partner for homecare coordination



[Cerner CEO](#) unveils new next-generation cognitive platform, Project Apollo

Healthcare IT News

[Video](#): mHabitat tackling the complexity of implementing tech across healthcare



[VA enables](#) secured EHR data sharing with community care providers



[Wi-Fi 6, 5G](#) could be turning point for health IT infrastructure



[Four new tech applications](#) improving payment accuracy, interoperability

Mass Hlway | masshiway@state.ma.us | www.masshiway.net

Executive Office of Health and Human Services

Commonwealth of Massachusetts

100 Hancock Street

Quincy, MA 02171

Copyright © 2019. All Rights Reserved.