

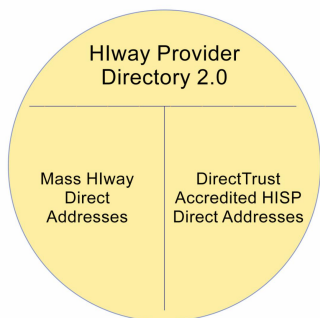


Mass Hlway Newsletter

September 2019

For more information, visit www.masshiway.net
Refer a colleague to sign up for the newsletter [here](#)

Provider Directory 2.0



The Mass Hlway is pleased to announce the release of Provider Directory 2.0 (PD 2.0). Health Information Exchange (HIE) enables providers to use Direct Messaging to securely exchange patient health information between care providers. When a clinician sends information to another provider via Direct Messaging, the clinician needs to know the Direct Address of the other provider. These addresses can be found in a Provider Directory.

A Provider Directory is a listing of healthcare providers and their Direct Addresses. It contains identifying information, such as a physical address, phone number, and name of the provider's practice. This information enables providers to search for the correct practitioner to receive a patient's Protected Health Information (PHI) via HIE. A Provider Directory is like a yellow pages of Direct Messaging participants.

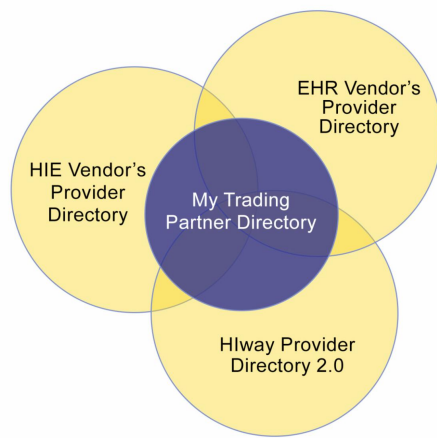
PD 2.0 is the Mass Hlway's new Provider Directory. It includes an expanded list of providers and organizations that participate in Direct Messaging via the Mass Hlway, and other DirectTrust Accredited Health Information Services Provider (HISPs). PD 2.0 provides enhanced features for easier searching of providers and their Direct Addresses. The listings include information, such as provider type, specialties, credentials, demographics, and service locations.

PD 2.0 is a resource for organizations in the Commonwealth to find providers with whom they need to exchange data. It is important for providers to keep their own information in PD 2.0 up to date to enable the most accurate flow of patient PHI.

[Learn More about PD 2.0](#)

Maintaining a Trading Partner Directory

Provider Directories are typically provided by HIE and EHR vendors and include all providers associated with the vendor. This list may include providers who your healthcare organization never works with, which may increase the time needed



to find a trading partner.

A Trading Partner Directory is an internally created Provider Directory that includes only providers with whom the organization partners to provide patient care. A Trading Partner Directory allows providers to find the Direct Addresses of its trading partners more quickly. Where a Provider Directory is like the yellow pages, a Trading Partner Directory is like a contact list on a phone.

Over time, a Trading Partner Directory can become inaccurate if the directory is not kept up to date. A provider's Direct Address may no longer be active or may be incorrect, which can impact patient care. To learn how and why your organization should create and regularly maintain a Trading Partner Directory, and how Hlway Account Managers can assist, click below.

[Learn more about Trading Partner Directories](#)

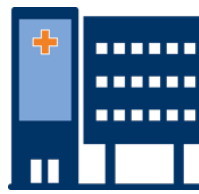
Connection Requirements 2020

For 2020, the [Mass Hlway Regulations](#) (101 CMR 20.00) require all Acute Care Hospitals, all Community Health Centers, and all Large and Medium Medical Ambulatory Practices to connect to and use the Mass Hlway. These organizations must meet the requirements by **January 1, 2020** and must submit an attestation to the Mass Hlway next summer. If a Provider Organization cannot meet the specified requirement, it must complete an Exception Form for review and consideration by the Mass Hlway.

All organizations are required to meet the Connection Requirement by January 1, 2020.



Acute Care Hospitals are in Year 4 of the Connection Requirement. These orgs are subject to penalties if they do not attest next summer to meeting the Year 3 requirement (the Year 3 and 4 requirements are the same). Next summer, these orgs must submit Year 4 attestation forms.



Large Community Health Centers and Large and Medium Medical Ambulatory Practices are in Year 3 and must send AND receive information over the Mass Hlway as part of a provider-to-provider communications use case. Next summer, these orgs must submit Year 3 attestation forms.



Small Community Health Centers are entering Year 2 and must either send OR receive information as part of a provider-to-provider communications use case. Next summer, these orgs must submit Year 2 attestation forms.

Additional resources:

[Webinar: Connection Requirements and Attestation Forms](#)

[Webinar: Improving Care Coordination by Using Mass Hlway Direct Messaging](#)

For more information:[Hlway Connections Map](#)[HIE Toolkit](#)[Hlway Adoption and Utilization Support \(HAUS\) Services](#)

HAUS Services

The [Mass Hlway](#), the Massachusetts Health Information Exchange, offers Hlway Adoption and Utilization Support (HAUS) Services to assist organizations in the effective deployment of HIE to enhance care coordination.

There are three tracks available to receive HAUS Services:

- HAUS for MassHealth Accountable Care Organizations (ACOs), Community Partners (CPs), and Community Service Agencies (CSAs),
- HAUS for healthcare organizations that need to meet the Hlway Connection Requirements per the Mass Hlway Regulations (101 CMR 20.00), and
- HAUS for healthcare organizations that want to use Direct Messaging to support care coordination between healthcare providers

Organizations participating on any track will receive the HAUS Services free of charge. If you would like to utilize HAUS Services for assistance in meeting the connection requirements for 2020, please click below to learn more.

[Learn More About HAUS Services](#)

Learning Collaborative on Query HIE



This fall, MeHI (the Massachusetts eHealth Institute) will host a Learning Collaborative focused on Query HIE, which uses the query-based exchange method to query (search) and retrieve patient information that was made accessible by other care providers. Query HIE is available from many EHR vendors, often in collaboration with the Commonwealth and Carequality initiatives.

We are seeking participants from a variety of settings to offer their perspectives on Query HIE. We invite representatives from organizations that currently use Query HIE and organizations that don't use it yet, but are interested in learning more about it.

The Learning Collaborative consists of two in-person sessions at MeHI's Westborough location. We will provide an overview of Query HIE and how it can be used and discuss challenges related to issues, such as document types and patient consent. Out of these discussions of real world issues, we plan to create several work products to help guide future discussions and decisions about Query HIE, such as workflow diagrams, FAQs, and best practices.

Friday October 4th and Friday November 8th

9:30a.m. - 3p.m.

Register Here

Complete OPTIONAL pre-workshop survey here

Useful Webinars

HAUS Services

[Hlway Adoption and Utilization Support \(HAUS\)](#) Services are provided by EOHHS through the Mass Hlway. The goal of HAUS is to help organizations implement HIE and leverage secure Direct Messaging to share healthcare information, such as discharge summaries, summaries of care, and referrals.

Target audience: Providers who need to meet the 2019 Hlway requirement, MassHealth Accountable Care Organizations, Community Partners, and Community Service Agencies.

HAUS Services Webinar recording

HAUS Services Webinar slides (PDF)

2019 Connection Requirements and Attestation Forms

Learn about the specific connection and attestation requirements your organization will need to meet in 2019.

Target audience: Providers who need to meet the 2019 Hlway Connection Requirement. This includes all Acute Care Hospitals, all Community Health Centers, and Large and Medium Medical Ambulatory Practices.

2019 Connection Requirements and Attestation Forms Webinar recording

2019 Connection Requirements and Attestation Forms Webinar slides (PDF)

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