



Mass HIway Newsletter

May 2021

For more information, visit www.masshiway.net

Spotlight Story: HealthFirst



HealthFirst Family Care Center is a medical center located in Fall River. The center was formed out of a need to offer accessible medical and dental care for residents and has been in operation for nearly 40 years.

HealthFirst has invested heavily in Electronic Health Record (EHR) technology and participated in the Medicaid EHR Incentive Program to maximize its investment.

To be eligible to earn EHR incentives, HealthFirst had to attest to meeting the program's Meaningful Use (MU) objectives, which require participants to utilize electronic Health Information Exchange (HIE) in their clinical operations. The HIE requirements become progressively more demanding with each MU stage. While HealthFirst had earned EHR incentives for prior Program Years (PY), it was unable to attest to meeting the more stringent MU Stage 3 HIE requirements for PY2019.

With assistance from MeHI and the HIway Adoption and Utilization Services (HAUS) team, HealthFirst implemented new workflows that enabled them to send referrals to partner hospitals such as Southcoast Health and receive electronic discharge summaries in return. The solution automatically incorporates the discharge summaries into the patients' EHRs. Clinicians can document all follow-up visits and attach the information from the electronic communications to the progress notes. As a result, HealthFirst was able to successfully attest to the MU Stage 3 HIE requirements.

[Read the Full Story](#)

Learning Collaborative: Sharing Sensitive Health Information Electronically

Join us on Monday, June 14 from 12:30pm-3:00pm, as we explore the topic of sharing sensitive health information electronically. [Dr. Hannah Galvin](#), Chief Medical Information Officer at Cambridge Health Alliance and leader of a national workgroup on data

segmentation, will present her insights into this important topic. We will also revisit the [documents and guides created at our 2016 Learning Collaborative](#), designed to help providers communicate the benefits of patient information-sharing to their Behavioral Health patients. We will gather input from participants on necessary revisions to some of those resources in light of new legislation and updated regulations. In addition, participants will have the opportunity to share challenges, success stories, and best practices with one another. These open discussions are the foundation of all our Learning Collaborative events.

For more information on this event or any of our Learning Collaboratives, please contact Lis Renczkowski at renczkowski@masstech.org.

Monday, June 14, 2021
12:30-3pm

[Register Here](#)

[Agenda and Speaker Bio](#)

The Importance of Maintaining Your Trading Partner Directory

A Provider Directory is a listing of healthcare providers' Direct Addresses and other identifying information such as a physical address, phone number, and name of the provider's practice. This information enables providers to search for the correct practitioner in order to send and receive Protected Health Information. These directories are typically provided by HISP and EHR vendors and may include providers your healthcare organization does not work with regularly.

A Trading Partner Directory is a Provider Directory created by the organization itself and includes only-providers with whom an organization partners with-to provide patient care. A Trading Partner Directory allows providers to find the Direct Addresses of its closest trading partners more quickly.

Over time, a Trading Partner Directory can become inaccurate if the directory is not kept up to date. A provider's Direct Address may no longer be active or may be incorrect, which can impact patient care. For more information on Provider Directories and Trading Partner Directories, please click on the links below

[Learn More about PD 2.0 and Review the Webinar Recording](#)

Statewide Event Notification Service (ENS) Framework Now Live

Last month, the Mass Hlway launched the Statewide ENS Framework to give providers the ability to subscribe to a single Certified ENS Vendor to receive ADT-based notifications from any Massachusetts acute care hospital. The purpose of ENS is to alert care providers to their patients' Admissions, Transfers, and Discharges (ADTs) to and from hospitals, including emergency and inpatient departments.

The Statewide ENS Framework is an interoperable ENS network consisting of Certified ENS Vendors who have connected their ADT feeds. The vendors collect and share hospitals ADTs to generate notification alerts to subscribers.

Acute Care Hospitals – Submission Required by 4/1/2021

Under 101 CMR 20.00, **all Acute Care Hospitals** in Massachusetts were required to submit ADTs to a Certified ENS Vendor by **April 1, 2021**. This allows subscribed care providers to receive alerts from all these hospitals.

To streamline the reporting process, Acute Care Hospitals will be asked to provide details regarding ADT submission on their HIway Connection Requirement attestation forms later this year.

Any Acute Care Hospital that was unable to meet this requirement should contact their Mass HIway Account Manager or email MassHIway@state.ma.us.

Care Providers Eligible to Subscribe

All other Massachusetts care providers are eligible and encouraged to subscribe to a Certified ENS Vendor to receive ADT-based notifications. They can also submit ADTs, but they are not required to do so.

Certified ENS Vendors

The Certified ENS Vendors were approved by EOHHS to meet functional, data security, data sharing, and business criteria focused on ensuring statewide ENS access, delivery, reliability, and integrity. Care providers can select from and subscribe to one of the following certified vendors:

- [Collective Medical Technologies](#)
- [PatientPing](#)

To learn more about the Statewide ENS Framework, the advantages of utilizing ENS, the Certified ENS Vendors, and the subscription process, click the links below.

[Learn More About ENS and Review the ENS Webinar Recording](#)

HIT in the News

FierceHealthcare
A FierceMarkets Publication

[Anthem, Epic](#) team to enhance data sharing with providers

EHR INTELLIGENCE
xtelligent HEALTHCARE MEDIA

[The interoperability](#) infrastructure passed the COVID-19 test

Healthcare IT News

[IT execs](#) talk new strategies for analytics, patient engagement, telehealth, and more

EHR INTELLIGENCE
xtelligent HEALTHCARE MEDIA

[DirectTrust](#) promotes over 170M direct secure messages in 2021 Q1

Healthcare IT News

[Mass General Brigham](#) and the future of AI in radiology

HIT
CONSULTANT

[A promising](#) new post-COVID world of virtual care

Mass HIway | masshiway@state.ma.us | www.masshiway.net

Executive Office of Health and Human Services
Commonwealth of Massachusetts
100 Hancock Street
Quincy, MA 02171

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